

# Member Benefits

The new AMI system will equip our employees with better tools to provide better service and more convenience to you. Here are some examples on why we think you'll enjoy this new technology too!

- Suppose you call the cooperative and question your bill and high usage, NCE will be able to ping your account. Within a matter of a few seconds, we will have your current meter reading and your history in 15 minute intervals. This information will enable us to narrow down the time or days your usage spikes.
- We will know if you have power or not. If you find you don't have power, but power is reaching your meter, we'll know to inform you to check your circuit breakers or fuses and any wires that may be damaged on your side of the meter.
- Voltage levels will be available too.
- Tracking blinks and their source will be documented automatically.
- Members with bi-security concerns won't have to deal with monthly access for meter readers.
- Saves your cooperative expense of periodically sending a cooperative employee out to read meters, check voltages and look for outages.
- Improved billing accuracy based on current information.
- Timely information, coupled with analysis will be very advantageous for NCE.
- Better predictability of energy consumption.
- Tamper notification will also make our system safer.
- In the future, members will have the opportunity to manage their energy consumption.
- Accurate meter readings with no estimates.
- Less time spent calling members to provide readings.
- In time, AMI will save members time in reading their meters and submitting them.
- NCE will be able to provide our members with more detailed information, such as power consumption patterns, outages and blink history, voltage information and reducing high bill complaints.

The deployment of this technology at your cooperative, demonstrates our commitment to serve our members with the highest standards.